

# Cherokee Elder Care

**Job Title:** Home Care Coordinator (LPN)  
**Prepared:** 07/23/2013, 2/23/2016, 03/14/2017  
**Revised:** 08/06/2019  
**FLSA Classification:** Non-Exempt  
**Supervisor:** Chief Nursing Officer  
**Other:** Safety Sensitive Position

**Approval:** Yonnie Davis **Date:** 8-15-19

## Job Summary

The *Home Care Coordinator* is responsible for the planning and monitoring of in-home services for Cherokee Elder Care participants.

## Essential Job Functions

- Coordinates with home health contracted providers to ensure scheduling participant needs are adequate.
- Communicates proposed policy and procedure changes as they pertain to in home services.
- Participates in quality assurance services.
- Acts as a liaison person with contracted home care agencies.
- Assures that documentation for home care is accurate, current and that the home care charts are up to date.
- Provides follow-up for home care complaints and updates relevant parties.
- Documents complaints per QAPI policy.
- Provides accurate and timely data.
- Provides on call assistance on rotating schedule
- Assists team members with participant and staffing issues
- Assists in the provisions of nursing care including; assessment skills, health education and current nursing treatments and protocols.
- Communicates participant changes to appropriate team members.
- Maintains current knowledge of regulatory requirements and community resources.
- Conduct interviews with participants and their families to assess and review their situations.
- Collects and maintains necessary data in the electronic health records in order to generate reports as required by PACE model and Cherokee Elder Care.
- Participates and presents information in the interdisciplinary team meetings as needed.
- Requires *regular* use of personal vehicle for business purposes.
- All other duties assigned by *Chief Nursing Officer*.

## Core Job Functions for All Staff

- Attends and participates in staff meetings, in-services, projects and committees as assigned.
- Adheres to and knowledgeable of CEC policies, practices and procedures.

- Accepts assigned duties in a cooperative manner and performs all other related duties as assigned.
- Participates on task groups and committees, including the Quality Improvement Program

### **Working Conditions/Physical Demands**

The working conditions and physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Working conditions and physical demands include:

- Ability to walk, sit and stand for extended periods of time.
- Ability to access all areas of the facility throughout the work day.
- Ability to hear, talk, taste and smell.
- Vision ability includes; peripheral, color, long distance, close proximity, depth perception and adjusting levels of focus.
- Ability to lift up to 50 lbs and move people/objects both short and long distances. (Staff are required to obtain assistance when attempting to lift or transfer objects over 50 lbs)
- Ability to move about with reasonable accommodation, reach turn, twist and touch.
- Requires constant hand grasp and finger dexterity; frequent sitting, standing, walking and repetitive leg and arm movements, occasional bending, reaching forward and overhead; squatting and kneeling.
- Ability to communicate verbally with an excellent comprehension of the English language.
- Work environment will fluctuate repeatedly throughout the day. Work is performed both indoors and outdoors in varying weather elements and occasionally inside of a vehicle.
- Working conditions can include exposure to odors, fumes, infections, dust, and dirt; which may be objectionable

### **Knowledge, Skills and Abilities**

- Must have excellent written, oral and interpersonal skills including professional phone etiquette.
- Must have flexibility and personal integrity.
- Must have working knowledge of physical, psychosocial, behavioral and family needs of the elderly.
- Must have knowledge of community health, social service delivery systems and aging benefits network.
- Must demonstrate on an ongoing basis the ability to develop and maintain good working relationships with co-workers and department heads while retaining strict confidentiality in all aspects of the position.
- Must have advanced computer skills including 10key, typing, scanning and emailing while utilizing electronic health records, Microsoft Excel, Outlook and Word.
- Must have experience utilizing office equipment including phone systems, photocopiers and fax machines.
- Must be detail and accuracy oriented and complete tasks in a timely manner.
- Must be a team player with leadership ability.
- Must attend continuing education courses as needed.

**Required Education, Licensure, Experience & Health**

**Education:**

- Must have a High School Diploma or GED
- Must have completed the Licensed Practical Nursing program at an accredited institution

**Licensure:**

- Currently licensed in the State of Oklahoma as a Licensed Practical Nurse (LPN)
- Current CPR certificate and first aid training.
- Current Driver's License.
- Current Vehicle Insurance in compliance with the Cherokee Nation Motor Vehicle Usage and the CEC Transportation Policy and Procedure.
- A motor vehicle report (MVR) will be completed upon selection and then annually throughout employment.

**Experience:**

- Must have 1 year of experience with a frail or elderly population.
- Must have 1 year experience utilizing medical terminology.
- Must have 1 year of home healthcare experience.
- Must have 1 year experience utilizing electronic health records.

**Employee Health:**

- Must be cleared of all communicable diseases upon hire and subsequently throughout employment
- Must provide proof of immunizations upon hire and subsequently throughout employment

**Acknowledgement:**

I agree to abide by the philosophy, practices, and protocols of the PACE organization.

I have read the above *Home Care Coordinator* job description and fully understand the requirements set forth therein. I meet all the requirements of this position, and I can perform all essential functions of the job. I agree to abide by the requirements set forth in this document.

I understand the contents of this job description are presented as a matter of information only and as to Cherokee Elder Care's expectations for this position. This job description is not intended to give rise to contractual rights or obligations, or to be construed as a guarantee of employment for any specific period of time or for any specific type of work.

Furthermore, Cherokee Elder Care reserves the right to interpret, amend, modify or cancel, terminate or withdraw any or all sections or provisions of this job description at any time with or without notice.

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
HR Manager or other CEC representative

\_\_\_\_\_  
Date